

## A COVID-19 Message for our Patients and Families

Middlesex Health Cancer Center continues to vigilantly monitor COVID-19 developments daily. The health and safety of our patients are of the utmost importance.

We have instituted many precautions to protect our patients and their families from the spread of COVID-19. These precautions will continue to be monitored and adjusted in accordance with guidelines from state and federal organizations, in addition to continuous collaboration with the larger Middlesex Health organization.

### To protect our patients and their families Middlesex Health Cancer Center is:

- **Screening all patients before their appointments in both the Middletown and Westbrook Cancer Center locations.** This includes a daily temperature check and evaluation of other COVID-19 related symptoms. In many cases, there may also be a symptom-related screening phone call before entering a new department for the first time for treatment or evaluation.
- **Prohibiting visitors.** All Middlesex Health locations, including both Cancer Centers, are now closed to visitors. Caregivers may still drive patients to their appointments but will be asked not to enter the facility. If a patient requires assistance due to mobility concerns, our staff will be available to assist them.
- **Rescheduling non-essential patient visits.** “Non-essential” visits will be determined by the various clinical experts throughout the Cancer Center.

### Additionally:

- Patients arriving for pre-chemo blood work will have their blood work done in an isolated location away from the general laboratory population.
- We are adapting the way that our patients receive support through their cancer journey. Middlesex Health Cancer Center has always prided itself on providing more comprehensive and proactive patient support than is the industry standard. That support includes individuals such as Nurse Navigators, Oncology Social Workers, Oncology Dietitians, Survivorship Coordinators, Genetic Counselors and more. Although these individuals will provide most of this support over the phone, they remain committed to supporting our patients and their families in whatever way necessary.

During these challenging and uncertain times, we have become more resolute than ever to stand with our patients and their families, in providing comprehensive, whole-person oriented treatment and support of mind, body, and spirit.